



JVN

Annual

Review

2016

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Who We Are

Name of Charity: Jewish Volunteering Network (JVN)

Charity Registration Number: 1130719

Company Registration Number: 06826136

Address: Wohl Campus for Jewish Education, 44a Albert Road,
London, NW4 2SJ

Staff:

Director – Leonie Lewis

Deputy Director/ Head of Volunteering – Lia Bogod

Volunteer Development Manager – Mike Silverstone

Regional Development Manager – Esmond Rosen

Head of Marketing & Communications – Jo Bean

Administrator for Volunteers/ Financial Manager – Caroline Collins

Events Administrator – Lesley Gordon

Financial Data Input – Marianne Klinger

Interns – David Winocour & Leonie Hyman

Regular Volunteers:

Colin Stodel

Rita Fisher

Doreen Morris

Mike Boda

Trustees:

President – Rosalind Preston OBE

Chairman – David Lazarus

Treasurer – Claudia Fetterman

Professor Margaret Harris

Carol Hart

Michael Hilsenrath

Stanley Klarfeld

Daniel Levy

Anthony Meyerstone

Our Object:

The charity's objects are "the promotion of the Voluntary Sector for the benefit of the public by promoting volunteering within the Sector, in particular within the Jewish community in the United Kingdom."

Introduction from the President

During the past twelve months the Jewish Volunteering Network has spread its wings. Besides continuing to undertake the fundamental work of finding, training and supporting volunteers, JVN is aiming to set the benchmark for the highest standards of volunteering nationwide. We are working closely with our member charities and organisations, enabling them to complement their staff team with a highly respected, well trained and committed volunteer workforce.

The small but highly motivated staff team has enabled us to improve our services in London and the Home Counties and also strengthen our bases in Manchester and Leeds. At the same time, an important partnership has been created with Caritas, the Catholic volunteering agency, assisting in the establishment of a JVN type website to serve their community. We look forward to expanding this interfaith volunteering work in the years to come.

Another new project about to be launched is that of befriending; training volunteers in how to interact and communicate skilfully and appropriately with those in need of friendship and companionship.

I am deeply indebted to our Chairman, David Lazarus, and to my fellow Trustees who give of their time and expertise so generously, together with JVN's outstanding Director Leonie Lewis and her staff for their hard work throughout the past year, enabling us to face the future with confidence and enthusiasm.

Rosalind Preston OBE
JVN President



Message from the Chairman

Following last year's consolidation, JVN is now on the expansion trail. We are enjoying greater involvement with our volunteers, and placement and matching rates have never been so high. The spread of roles being offered continues to increase in both number and variety from our charity members across the community and beyond. The Ad Hoc Squad of dedicated volunteers is growing, and they are regularly being called upon to support large community events.

JVN has engaged with JLGB to spearhead youth volunteering. We have also partnered with LEAD to further drive Trustee recruitment, training and development, that will raise the standard of trusteeship within our charity partners.

Our thanks to the JLC for their support for our website, which has been refreshed and remains central to our activity.

We have considered our Strategic Plan and with our core objectives at the forefront of everything we do and I believe we are set to make a difference in the community as we move forward into an exciting phase of growth, through 2017 and beyond.

I acknowledge the great understanding and support of my co-Trustees and especially the hard work and dedication from the Director and her staff. I am particularly grateful for the financial support we receive from patrons, donors, volunteers and grant-making bodies. I believe that this coming year will see JVN continue to grow in many areas of influence, reaching many more potential volunteers and remaining at the vanguard of the voluntary sector in the UK.

David Lazarus
Chairman of Trustees

Statistics

- 6,000+ registered volunteers saving the community a minimum of £4.5 million per annum* through over 600,000 volunteering hours per year
- Over 150 opportunities available at any one time on the JVN website
- Over 300 charities posting opportunities on the website
- 2,000+ students a year involved in JVN-affiliated youth programmes
- Over 280 volunteers acknowledged at the Wohl JVN Volunteering Awards 2014 and 2015

*Based on UK living wage of £7.20 per hour



In the last year...



JVN volunteers saved the charity sector approximately

£4.5 million

(based on 6,000 volunteers working 2 hours a week at £7.20 living wage)



45%

of applicants placed successfully in opportunities



130

JVN charity professionals attended Volunteer Management Seminars

350 people in our Ad Hoc Volunteering Squad



75%

success rate in matching trustees with charities' board vacancies



"Through JVN I found a volunteering role at Norwood... my first session today was a really positive experience."

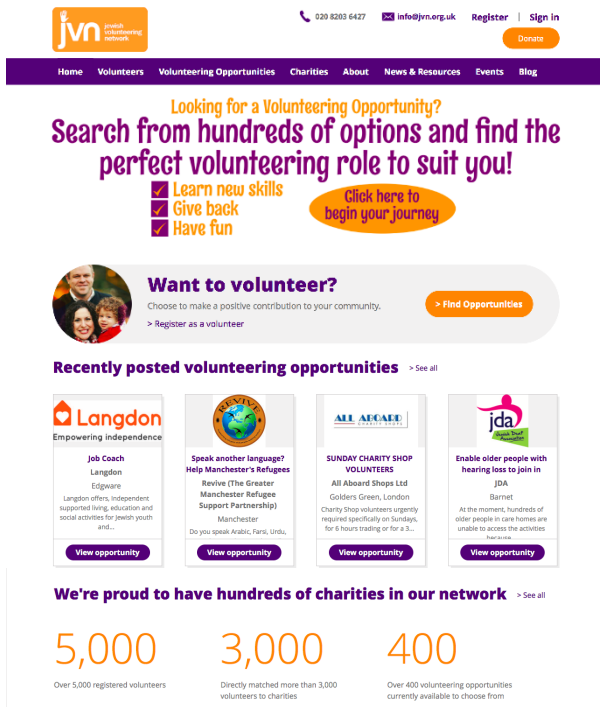
Gemma, Volunteer

"Thank you JVN. All the volunteers were exceptionally helpful, with really positive attitudes."

Sophie Obadiah, British Friends of Boys Town Jerusalem

The JVN Website

This year, JVN has modernised its website to improve the experience for potential volunteers and make it easier to use on mobile devices. The database has been enhanced to hold more information on JVN's contacts and the quality of the data held has been improved. Work is underway to automate some key processes which will help reduce administration effort and allow transactions to be completed directly through the website.



The screenshot shows the JVN website homepage. At the top is a navigation bar with the JVN logo, contact information (020 8203 6427, info@jvn.org.uk), and links for Register, Sign In, and Donate. Below the navigation bar is a main banner with the heading "Looking for a Volunteering Opportunity?" and the text "Search from hundreds of options and find the perfect volunteering role to suit you!". There are three bullet points: "Learn new skills", "Give back", and "Have fun". A button says "Click here to begin your journey". Below the banner is a section titled "Want to volunteer?" with a photo of three people and the text "Choose to make a positive contribution to your community." and a button "> Find Opportunities". Below this is a section titled "Recently posted volunteering opportunities" with a button "> See all". There are four cards showing opportunities: "Langdon" (Job Coach), "Speak another language?" (Help Manchester's Refugees), "SUNDAY CHARITY SHOP VOLUNTEERS" (All Aboard Shops Ltd), and "Enable older people with hearing loss to join in JDA". Each card has a "View opportunity" button. Below the cards is a section titled "We're proud to have hundreds of charities in our network" with a button "> See all". There are three statistics: "5,000 Over 5,000 registered volunteers", "3,000 Directly matched more than 3,000 volunteers to charities", and "400 Over 400 volunteering opportunities currently available to choose from".

Looking for a Volunteering Opportunity?
Search from hundreds of options and find the perfect volunteering role to suit you!

- ✓ Learn new skills
- ✓ Give back
- ✓ Have fun

Click here to begin your journey

Want to volunteer?
Choose to make a positive contribution to your community.
> Register as a volunteer

> Find Opportunities

Recently posted volunteering opportunities > See all

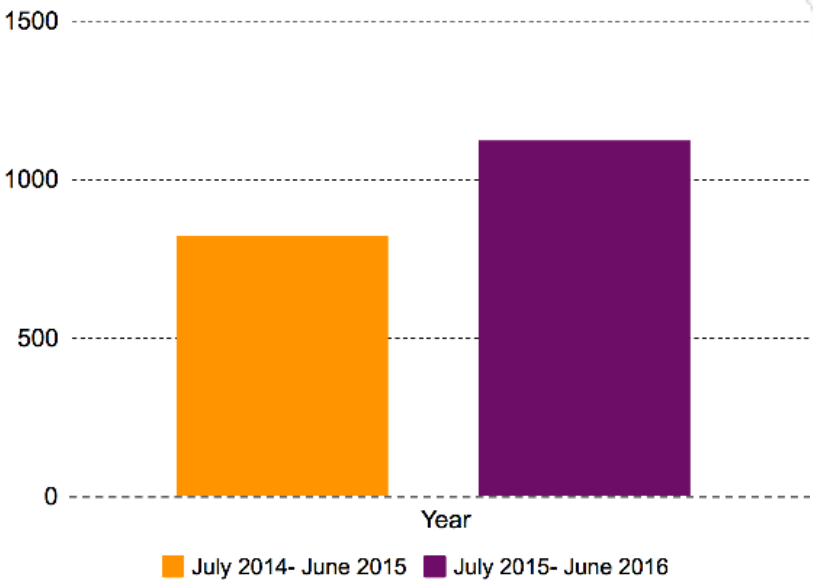
- Langdon**
Empowering independence
Job Coach
Langdon
Edgware
Langdon offers, independent supported living, education and social activities for Jewish youth and...
- Speak another language?**
Help Manchester's Refugees
Revive (The Greater Manchester Refugee Support Partnership)
Manchester
Do you speak Arabic, Farsi, Urdu, ...
- SUNDAY CHARITY SHOP VOLUNTEERS**
All Aboard Shops Ltd
Golders Green, London
Charity Shop volunteers urgently required specifically on Sundays, for 6 hours trading or for a 3...
- Enable older people with hearing loss to join in JDA**
Barnet
At the moment, hundreds of older people in care homes are unable to access the activities ...

We're proud to have hundreds of charities in our network > See all

- 5,000**
Over 5,000 registered volunteers
- 3,000**
Directly matched more than 3,000 volunteers to charities
- 400**
Over 400 volunteering opportunities currently available to choose from

The JVN website, as appearing 19/07/16

Individual Registrations on our Website



The last 12 months saw a 27% increase in the number of new volunteers registering on the JVN website.

Volunteering Opportunities on the JVN website are now visible to over 6,000 registered volunteers.

Charity Membership Development

Any registered charity can use JVN services by registering on the website and uploading their volunteering opportunities. The first 3 months are free as a trial period, and subsequently we charge charities £50 per year for posting an unlimited number of volunteering opportunities.

Charities can also opt for a full membership service (£150) which includes substantial proactive support from JVN in order to maximise their reach to potential volunteers. Benefits include:

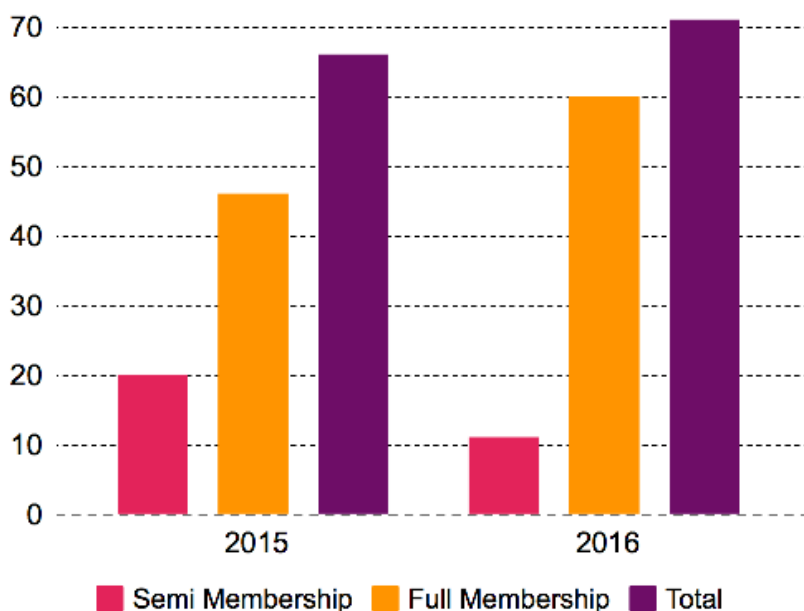
- The opportunity to advertise current volunteering roles in a targeted bi-monthly email to over 6,000 registered volunteers.
- The inclusion of their promotional banner on the JVN website for three weeks per year.
- Access to our Ad Hoc Volunteering Squad for assistance at their one-off events.
- Application for an endorsement of Good Practice in Volunteer Management, i.e. the JVN Kitemark. This is valid for two years after which the charity can re-apply.
- A voice with umbrella organisations such as Greater London Volunteering and NCVO, of which JVN is a faith partner.

For information on the many more benefits then please see our membership brochure.



The full membership scheme gives charities a better profile amongst volunteers while at the same time providing a modest ongoing income stream for JVN.

An increase in staff and resources has made it possible to better promote and deliver this service. Please see below the increase in number of charities taking out a full JVN membership. Semi-membership is half price and only gives the extra benefit of a discounted entry to JVN Volunteer Management Seminars.



In the last year, the number of full members has increased by 23% and total number of members by 7%.

JVN in the Northern Regions

The work of JVN in the regions of England, specifically the Northern Jewish “powerhouses” of Manchester, Leeds, Liverpool and Birmingham, contributes to ensure that we are a national volunteering organisation delivering a regional strategy.

Working alongside the leaders of these Jewish communities, our services and networks engage with all the premier charities and organisations. This ensures that volunteering remains high on the communal agenda and that colleagues managing volunteers feel supported by one another.

Our volunteer Melissa Chapman, in Manchester, has helped us strengthen charities by organising networking meetings and volunteer management training in the regions. The Manchester group has established a working subcommittee to organise and plan the Manchester Jewish Community Volunteering Awards, in which JVN partners with the Manchester Jewish Representative Council and the Jewish Telegraph. The event is to take place on November 29th at a prestigious synagogue in Manchester, at which there will be ten categories of awards to recognise the significant volunteering contributions made by members of the Manchester Jewish Community.

This model of establishing a volunteer Champion has been enhanced by the appointment of a Leeds Community Champion in partnership with the Leeds Jewish Welfare Board.

JVN warmly recognises the support provided by The Shores Trust to our regional work.



Working in Partnerships and Supporting Charities

Barnet Multi Faith Forum

JVN has partnered with The Barnet Multi Faith Forum in its interfaith agenda, as many faith-based organisations rely heavily on volunteers to maintain their services, especially in social action projects.

JVN has actively supported a number of different events organised by the BMFF, to enhance capacity training programmes, which has actively encouraged volunteers to play a greater role in Barnet Council developments.

The establishment and signing of a Covenant, supported by the All Party Parliamentary Group, 'Faith in Society', has ensured a strong faith presence and engagement in Council matters. This has further strengthened the BMFF's active role to enhance community cohesion and resilience in the Borough.



JVN has continued to support the Chair of the BMFF, especially in the plan to organise a Barnet Unity of Faiths Festival (Celebration Barnet: Unity in the Community) on 29th May, which has ensured an effective partnership with key stakeholders in the Borough. A further example of this partnership was the involvement of the BMFF executive in Volunteers' Week activities at Brent Cross (see p. 18).

JLGB

Where JVN deals with adult volunteers, the JLGB has taken up the mantle of ensuring that young people in the Jewish community have the opportunity to volunteer and give back. Their ground-breaking initiative, **evolve**, is now into its fourth year, which has seen the launch of a new website and the integration of all Jewish youth volunteering award schemes – the Yoni Jesner Award, the Duke of Edinburgh's Award, the vInspired Award and Vscheme – into a single volunteering journey. The secondment of the JVN Volunteering Development Manager, which helped to streamline this integration, has recently ended, though JVN continues to work with JLGB to ensure the successful transition of enthusiastic young volunteers into young adult volunteers.

Maccabi GB

The JVN Ad Hoc Volunteering Squad (see p. 24) is now almost synonymous with its largest event of the year, the Maccabi GB Community Fun Run. 51 JVN-recruited volunteers helped out at this year's event as route marshals, water station monitors, medal awarders, registration desk attendants and more. They saw that 2,500 runners and over 2,000 additional spectators had a great day out and were able to raise hundreds of thousands of pounds for valuable causes across the community. We look forward to an even more successful event next year.



The partnership between Lead and JVN goes from strength to strength. Lead, the leadership development division of the Jewish Leadership Council, aims to develop leaders and professionalise lay leadership in the Jewish community. JVN sees Trusteeship as a critical aspect of volunteering and has been recruiting and matching Trustees with charities since its inception.

Lead and JVN organise Trustee events such as the annual Jewish Community Trustee Conference that took place last June. The Conference attracted over 110 Chairs, Trustees and Chief Executives from 50 organisations. The event, the largest of its kind in the Jewish community, included an address from Debra Allcock Tyler, Chief Executive of the Directory of Social Change, and workshops run by leaders from across the community.

Autumn 2016 sees the launch of a new programme, 'Trustees' Know-How'. This 3 part programme is for newly appointed Trustees, Trustees about to start their role or people looking to become Trustees. For more information please contact lia@jvn.org.uk

Caritas

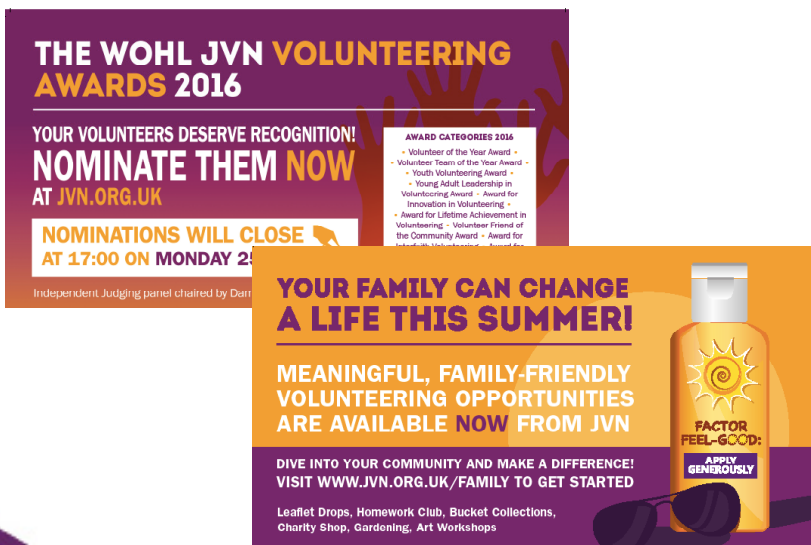
The Catholic Volunteering Service was launched during Volunteers' Week this year, following several months of engaging discussion with the Catholic charity Caritas (Westminster, London office). Caritas Westminster is a social action agency that encourages parishioners to make a difference in their local communities. Director John Coleby realised that the JVN model could easily be replicated for other faiths. The Catholic community had nothing concrete in place to manage their large network of volunteers, but shared JVN's perception that people with faith convictions wanted to reach out and volunteer. The two charities are working together on various projects, including an extended Christmas volunteering programme.

Light Up A Life (Tikun)

The appeal of the festive season is not all in Chanukah. Late December sees many people in the Jewish community helping out less fortunate people of other faiths over the Christmas and New Year period. JVN works in close conjunction with Tikun's Light Up A Life programme to offer many different non-Jewish volunteering opportunities around this time of year and allow Jewish people to experience volunteering in a different kind of environment.

The Jewish News

This year, JVN has partnered with the Jewish News. This has involved several adverts and an op-ed piece, to promote various special projects we have been working on. The JN is also our media partner for the Wohl JVN Volunteering Awards, to publicise our nomination process, and will be featuring a double page spread of the ceremony in its Pulse supplementary.



THE WOHL JVN VOLUNTEERING AWARDS 2016

YOUR VOLUNTEERS DESERVE RECOGNITION! NOMINATE THEM NOW
AT JVN.ORG.UK

NOMINATIONS WILL CLOSE AT 17:00 ON MONDAY 21

Independent Judging panel chaired by Dame...

AWARD CATEGORIES 2016

- Volunteer of the Year Award
- Volunteer Team of the Year Award
- Youth Volunteering Award
- Young Adult Leadership in Volunteering Award
- Award for Innovation in Volunteering
- Award for Lifetime Achievement in Volunteering
- Volunteer Friend of the Community Award
- Award for...

YOUR FAMILY CAN CHANGE A LIFE THIS SUMMER!

MEANINGFUL, FAMILY-FRIENDLY VOLUNTEERING OPPORTUNITIES ARE AVAILABLE NOW FROM JVN

DIVE INTO YOUR COMMUNITY AND MAKE A DIFFERENCE! VISIT WWW.JVN.ORG.UK/FAMILY TO GET STARTED

Leaflet Drops, Homework Club, Bucket Collections, Charity Shop, Gardening, Art Workshops

FACTOR FEEL-GOOD: APPLY GENEROUSLY

Recent Jewish News advertisements

Events

Volunteer Management Seminars and Training Programme

Our Volunteer Management Seminars remain a success and well attended by Volunteer Coordinators/Managers from both within and outside the community.

The seminars we have run this year are:

- “Difficult Volunteer Situations: How to Handle them when they Arise”, coordinated by the Volunteer Management Steering group.
- “An Overview of Good Practice in Volunteer Management”, in association with Volunteering Barnet.
- “What can we Learn from the Private Sector, Volunteer Attraction and Recruitment”, with speaker Jonathan Bergwerk, Human Resources and Organisation Development Consultant.

Our next Seminar will be in September 2016 on “How to Connect with your Volunteers and Supporters via Social Media”. This will be a hands-on interactive training sessions using Twitter, Facebook and LinkedIn, with speaker Karen Ackerman, Director of Mediastories. During the Seminars, attendees also get the chance to discuss “hot topics” in volunteer management.

“I found the session extremely helpful and informative. The practical advice I received definitely helped me to address any problems that have arisen with volunteers.”

“Very interesting morning - I never thought there would be so much to talk about!”

Volunteers' Week 2016

Volunteers' Week, an annual celebration of volunteering, took place from 1st – 12th June 2016, and JVN decided to use this as an opportunity to raise awareness of our services and to encourage more people to volunteer with us. We had a stand at the Broadwalk Shopping Centre in Edgware, with both staff and some of our Ad Hoc Squad volunteers present to speak to passers-by about volunteering. We were also at Brent Cross Shopping Centre, along with members of Volunteering Barnet and the Barnet Multi Faith Forum, which included a visit by the Mayor of Barnet, Cllr. David Longstaff.

We had 79 new members register on our website as a result of Volunteers' Week and received media coverage in the Jewish News and in the Times Series.



Away Day 2016

JVN held its first staff and Trustees away day at The Grove Hotel, Hertfordshire. The purpose of the day was to consider the charity's future, especially as 2017 will see the 10th anniversary of JVN. Everyone shared their views, including the charity's strengths and weaknesses. All recognised how far we had come in just 9 years.

Some wonderful contributions were made, which are now being shaped into strategic plans for the future.



JVN's First Lecture Tour

Over the last couple of years, JVN has held an annual lecture in the summer. This year our wonderful guest speaker was Professor Allan Luks from Fordham University, NY, a world-renowned expert on volunteerism and the non-profit sector.

This invite-only semi-public lecture, held in March at the London School of Jewish Studies in Hendon, was part of Professor Luks' 'tour' of the community. Dr Luks was in conversation with Karl Wilding, Director of Public Policy at the National Council for Voluntary Organisations (NCVO). Over 40 people, including several representatives from charities in the community, were in attendance to listen to the talk, entitled "The Healing Power of Doing Good".

Professor Luks highlighted the scientific studies which have proven that those who help others live longer and that the "Helper's High" – the feel-good factor from volunteering – was necessary for social progression. In summary, he said, "Volunteers are keeping society healthy."



Professor Allan Luks, and with JVN's Leonie Lewis and NCVO's Karl Wilding

Parlour Evenings

During the course of Professor Luks' visit, JVN held one of its quarterly parlour evenings, where individuals are invited to hear a speaker and learn more about JVN. Our host during Dr Luks' tour was our own Life Patron Daniel Levy, who offered his stunning home in Highgate. He and his wife invited guests to hear Professor Luks speak about the healing power of doing good, something that Daniel and his family are fully committed to. JVN will continue its parlour events in the foreseeable future and wishes to thank Professor Allan for his contribution.

Comedy Evening

In December 2015, JVN held a Chanukah Comedy Evening, featuring a performance from the Israeli-American comedian Avi Liberman. This was a first time venture from JVN, and our aim was to promote volunteering to a different group of potential volunteers. Chanukah lighting and doughnuts helped create a great atmosphere, and the comedy was pretty funny too!



Wohl JVN Volunteering Awards

The 2015 Wohl JVN Volunteering Awards honoured volunteers across 13 categories at Kinloss Synagogue. Nearly 150 people were in attendance at the ceremony, compèred by Sky journalist and broadcaster Richard Suchet. As well as handing out various awards, the ceremony also included musical entertainment by performers from the charity Future Talent, a three course meal and a new JVN video narrated by celebrated newsreader and NCVO Chairman Martyn Lewis CBE.

The 2016 Awards, to be held in November in a new theatre-style format at the artsdepot in North Finchley, is also on the road to success.



JVN Projects

Supported Volunteering Programme

Volunteers often derive a huge feeling of wellbeing from volunteering. This is particularly evident for those who are disabled, have a mental health issue or a learning disability. However, this group of potential volunteers often need some support. It is with this in mind that our Supported Volunteering Programme was launched in June 2014, partly funded by a small grant from Comic Relief.

We have created and trained a small group of committed individuals to mentor volunteers with additional needs. The mentor helps to remove some barriers, accompanies the volunteer if needed and supports and acts on any issues that may arise. Some volunteers need help with finding the right opportunity and applying for a placement, some with finding their way to the organisation, and others with developing certain skills they may need to be successful in their placement.

Mentors have all had a one day training course provided by the Judith Trust and are entitled to a couple of one-to-one supervision sessions from an experienced mental health social worker/psychotherapist.

Three mentors are at the moment working with four volunteers. One of our office volunteers, Doreen Morris, assists with the implementation and management of the programme.

The Ad Hoc Volunteering Squad

JVN member charities continue using the JVN Ad Hoc Volunteer Squad, and we have connected volunteers to a host of events. These have included the Remembering Srebrenica commemoration services, the Etgar Inter School Quiz, Lead's Trustee Conference and the Boys Town Jerusalem Choral Festival.

The most popular events continue to be the Maccabi GB Community Fun Run and the Jewish Child's Day Party in the Park, for which 51 and 28 volunteers were recruited by JVN respectively. We also organised a highly successful one-off project for Ner Yisroel with Thames21, who are interested in carrying out similar projects with us in the future.

Looking forward, JVN is considering organising its own one-off volunteering opportunities, with a provisional date set for February 2017. The Ad Hoc Squad will also be developed further and we are looking into the possibility of training, a rewards system for regular volunteers and an end-of-year meal for the Squad.



Our Ad Hoc Squad at the Maccabi Fun Run and Jewish Child's Day Party in the Park



Bnei Mitzvah Programme

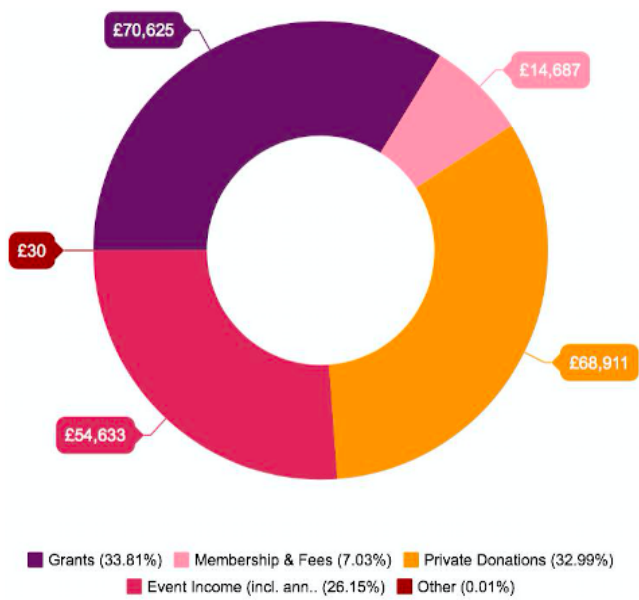
The Bnei Mitzvah programme is aimed at encouraging young people to understand the value of volunteering, to both themselves and the community. We support Bat and Bar Mitzvah programmes run by synagogues, by helping them set up appropriate volunteering opportunities, as part of their existing programmes. Many of the opportunities involve the support of the parents too, reinforcing the bond between parent and child. Projects may be short, one off events involving a few of the youngsters or the whole group, or may extend over a fixed period.

Over this year, 14 presentations were delivered in synagogues representing a spectrum of religious practice, reaching over 130 11-13 year olds. While feedback indicated that the presentations were well received, little information was given on the extent to which it encouraged the youngsters to volunteer. As a result, the approach was changed. Following consultations with a number of charities, a list of volunteering opportunities available to this age group was drawn up. The aim is that the groups will discuss and shortlist opportunities of interest prior to the JVN visit, so that by the end of the JVN presentation actions and timescales are agreed. Currently JVN is working with 4 different synagogue Bnei Mitzvah programmes across London and a leadership programme for post-Bnei Mitzvah youth.

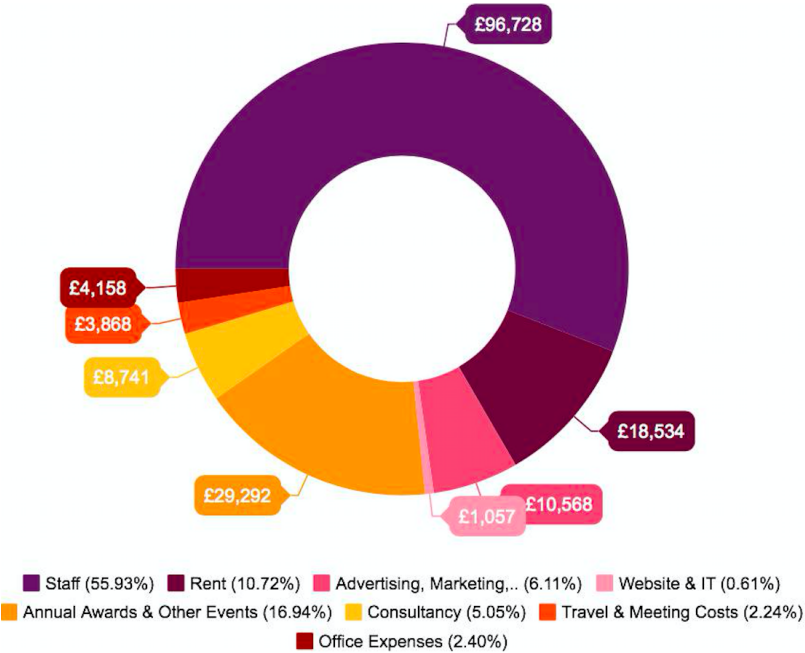


Fiscal Overview

Overall Income 2016:
Sources of Income



Overall Expenditure 2016:
Areas of Expenditure



What Volunteers and Key Professionals in the Field Say about JVN:

“JVN offer volunteering opportunities for adults with special needs and learning difficulties, opening the door for these adults to build their self-confidence, gain experience, and build their CV towards finding paid employment. They reach out and offer a helping hand, lifting people from a position of feeling excluded and marginalised, and into a position of feeling included and supported.”

***Professor Simon Baron-Cohen, Autism Research Centre,
Cambridge University***

“I contacted JVN, and had a long conversation with Lia Bogod – she was extremely helpful and attentive to my needs and promised to be in touch if anything cropped up at her end. Within days, an emailed bounced into my inbox.”

Claire, Volunteer

“My experience using the JVN website to look for volunteering opportunities has been very smooth.”

Kelsey, Volunteer





“The help JVN has given us is truly amazing, and on behalf of the team I want to thank you and all your colleagues for their support. I hope that we can continue throughout the rest of this year to liaise together so that both our organisations can benefit.”

***Glo Stoll, Volunteering Development Officer,
Norwood***

“The JVN is an incredible, integral organisation within our community. It acts as a framework for British Jews to work with 300 Jewish and non-Jewish charities all year round - unlocking the transformative potential of volunteering for thousands of people, who in turn impact the lives of many more. We are so lucky to have the JVN in our community, as an institutional incubator of Jewish ‘doing’.”

***Rabbi Laura Janner-Klausner,
Senior Rabbi, Reform Judaism***

From 2015-2016 JVN worked with many Member charities, including those featured here:



JVN is grateful to the following funders:



The Charles Wolfson
Trust



We would like to thank our supporters and Patrons, who provide ongoing generous financial support and invaluable advice.

Postscript

Next year sees the JVN reach its 10 Year Anniversary. Several key events will be planned to celebrate and acknowledge this milestone. Particular thanks to the late Dr. Judy Citron Z"L and immediate past Chair Susan Winton, for their foresight in establishing the charity. For more on our plans and activities for next year and all of JVN's work, contact our Director Leonie Lewis.

Email: leonie@jvn.org.uk

Mobile: 07956 252 715



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JewishVolunteeringNetwork



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