

The Jewish Volunteering Network customer privacy notice

This privacy notice tells you what to expect us to do with your personal information in relation to the annual JVN Awards.

- Contact details
- What information we collect, use, and why
- Lawful bases and data protection rights
- Where we get personal information from
- How we store the information
- Who we share information with
- How to complain

Contact details

Telephone

02082036427 ext 3

Email

info@jvn.org.uk

What information we collect, use, and why

We collect or use the following personal information to **validate the individual's application for the annual award ceremony**:

- Names and contact details
- Gender
- Photographs or video recordings
- Publicly available social media profiles

We also collect or use the following special category information to **validate the individual's application for the annual JVN Awards**. This information is subject to additional protection due to its sensitive nature and includes racial/ethnic origin, political opinions and religious/ philosophical beliefs.

Lawful bases and data protection rights

Under UK data protection law, we must have a "lawful basis" for collecting and using your personal information. There is a list of possible lawful bases in the UK GDPR. You can find out more about lawful bases on the ICO's website.

Which lawful basis we rely on may affect your data protection rights which are set out in brief below. You can find out more about your data protection rights and the exemptions which may apply on the ICO's website:

- **Your right of access** - You have the right to ask us for copies of your personal information. You can request other information such as details about where we get personal information from and who we share personal

information with. There are some exemptions which means you may not receive all the information you ask for. Read more about the right of access.

- **Your right to rectification** - You have the right to ask us to correct or delete personal information you think is inaccurate or incomplete. Read more about the right to rectification.
- **Your right to erasure** - You have the right to ask us to delete your personal information. Read more about the right to erasure.
- **Your right to restriction of processing** - You have the right to ask us to limit how we can use your personal information. Read more about the right to restriction of processing.
- **Your right to object to processing** - You have the right to object to the processing of your personal data. Read more about the right to object to processing.
- **Your right to data portability** - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you. Read more about the right to data portability.
- **Your right to withdraw consent** – When we use consent as our lawful basis you have the right to withdraw your consent at any time. Read more about the right to withdraw consent.

If you make a request, we must respond to you without undue delay and in any event within one month.

To make a data protection rights request, please contact us using the contact details at the top of this privacy notice.

Our lawful bases for the collection and use of your data

Our lawful bases for collecting or using personal information to **validate the individual's application for the annual JVN Awards** are:

- Consent - we have permission from you after we gave you all the relevant information. All of your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time.

Where we get personal information from

- Directly from you
- Charities or voluntary sector organisations
- Publicly available sources

How we store your data

Personal data will be stored securely, whether held electronically or in paper form, and JVN will take reasonable steps to ensure that records are protected against unauthorised access, accidental loss, damage or destruction. Where personal data is no longer required, it will be securely disposed of, deleted, anonymised or archived in line with JVN's retention requirements.

Who we share information with

Others we share personal information with

- Relevant charities and voluntary organisations

How to complain

If you have any concerns about our use of your personal information, you can make a data protection complaint to us:

Email: nicky@jvn.org.uk

If you remain unhappy with how we've used your data after raising a complaint with us, you can also complain to the ICO.

The ICO's address:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

Website: <https://www.ico.org.uk/make-a-complaint>